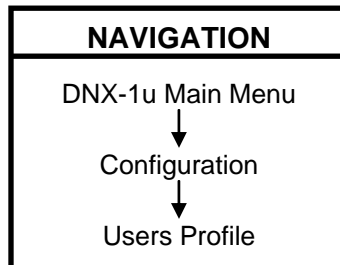


READ THIS FIRST!

IMPORTANT DNX-1u SET-UP INFORMATION

Initial System Configuration – Adding a User

When entering the first new user in the Users Profile Manager Menu, the default Security Level is “View Only” and **MUST** be changed to “Admin” before you can proceed with further configuration.



From the Users Profile Manager Menu, press **A** to access the User Configuration Menu and configure new users. Move the cursor to the Security Level field and press **<Enter>** to toggle to “Admin.”

Note: All user entry fields are mandatory except for the Contact field.

CAUTION

When configuring users for the first time, you should always make sure that an Admin-level user is configured in the first session. Otherwise, it will become impossible to configure more Admin-level users in the future.

Note: The default password cannot be reset once a new user is added – regardless of access rights. To recover the default login prompt (“enter-enter”), the entire system must be defaulted/erased and re-configured.

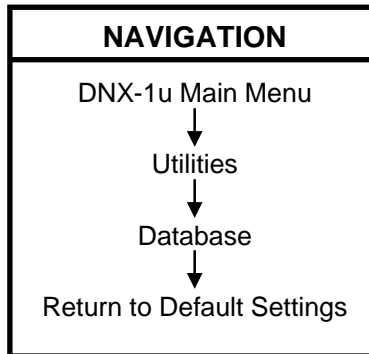
How to Default the System Configuration

This procedure will reset the system configuration to the default values, erase all connection maps, erase the database FLASH memory, reformat and initialize FLASH memory and create default reconfiguration files. Any system configurations and connection maps that were entered will be erased.

CAUTION

This command is service-affecting and should only be performed by knowledgeable personnel. It erases all system configurations and connection maps that have been entered. If you are connected remotely via a WAN link, this command erases the WAN configuration and will require a local connection and reconfiguration in order to reconnect via the WAN.

NAVIGATION



You will be prompted to default the configuration and reset the system. Press **Y** to continue. You will then be prompted to preserve IP information. Press **Y** to continue.

CAUTION

Always preserve the IP information if you are accessing the system from a remote location via the LAN unless you also have direct terminal access. If you select **N** at the "Preserve IP Information" prompt, the system's IP information will be deleted and you will be unable to reach the DNX-1u via the network. A direct terminal session will be necessary to re-enter the unit's IP information and re-establish a presence on the LAN.

If you are connected remotely via a WAN link, this command erases the WAN configuration no matter which option you choose. A local connection and reconfiguration will be necessary in order to reconnect via the WAN.

Obtaining Customer Support if You Still Have Problems

If you are unable to access the system because you do not know the password, you can contact ERI Customer Support for assistance. **Please have the System Serial Number and Feature Option Key number available.**

- Normal Business Hours: **1-800-273-6622**, extension 250
- After Hours Emergency: **1-856-273-6622**, Option 2, Option 2